



RETURN MERCHANDISE AUTHORIZATION

Last Name :

Zip Code :

First Name :

City :

Address :

Order Number :

RETURNED PRODUCT :

Product Designation	Size	Reason N°

REASON FOR RETURN :

The limit to return an item is 30 days in its original packaging.

- ① I had not ordered the received item.
- ② The product is defective.
- ③ I exercise my right of withdrawal within 30 days from the date of reception.

EXPECTED ACTION :

- A credit coupon sent by e-mail usable on the website or in our store.
- Refund of the product.

COMMENTS :

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CUSTOMER SERVICE :

You can call the Venum customer service, Monday through Friday, from 9:00am to 1:00pm and 2:00 pm to 6:00pm, by phone or e-mail.

RETURN ADDRESS :

VENUM - Safety Godown Building
Unit A, 11/F
56, Ka Yip Street - Chai Wan - Hong Kong

+852 3974 6062

contact.asia@venum.com